



POLICY – RECYCLED WATER

Published:

SEPTEMBER 2023

ACKNOWLEDGEMENT OF COUNTRY

Hunter Water acknowledges the Traditional Countries of the Awabakal, Darkinjung, Geawegal, Wonnarua and Worimi peoples and the Countries on which we operate and beyond where our water flows.

We recognise and respect the cultural heritage, beliefs and continuing connection to the lands and waters of our Traditional Custodians and pay respect to their Elders past, present and emerging.





1. Overview

1.1. Scope of the Policy

This policy applies to Hunter Water's management and operation of our recycled water systems. Hunter Water's management, employees and contractors involved in the supply of recycled water are responsible for understanding, implementing, maintaining and continuously improving the recycled water management system in line with this policy. This policy, the statement and its application relate to recycled water for non-drinking purposes.

2. Policy Statement

Hunter Water is committed to the responsible use of recycled water and will maintain its recycled water management system consistent with the Australian Guidelines on Water Recycling to effectively manage the risks to public and environmental health.

3. Application of Policy

In partnership with our stakeholders Hunter Water will:

- Manage recycled water quality from the source to the recycled water customer by using a risk-based approach in which potential threats to recycled water quality are identified and managed to minimise any risk to recycled water quality.
- Engage appropriate scientific expertise and adopt appropriate technologies in developing efficient recycled water schemes, sharing the learnings and innovation with those around us.
- Ensure when reviewing recycled water opportunities, that the process is inclusive of the values, experiences and perspectives of recycled water customers, communities and other stakeholders, regulators and employees.
- Consider holistic planning approaches for recycled water considering environmental sustainability, circular economy and community outcomes.
- Ensure that effective incident and emergency response plans are in place.
- Maintain effective reporting mechanisms to provide relevant and timely information and promote confidence in our capabilities to manage recycled water systems.
- Maintain communication and partnerships with all relevant agencies and stakeholders involved in the management and use of recycled water systems.
- Continually improve our practices by assessing performance against corporate commitments and stakeholder expectations.



4. Definitions, Acronyms and Abbreviations

Term	Definition
Critical Control Point	An activity, procedure or process at which control can be applied and which is essential to prevent a hazard or reduce it to an acceptable level.
Recycled Water	Treated wastewater that can be beneficially used in industrial processes, to irrigate agriculture, urban parks and landscapes, and in the home for flushing toilets, car washing and watering gardens.
Recycled Water Quality Management System	A Recycled Water Quality Management System consists of documents, procedures and other supporting information that outlines the suppliers' systems for the safe supply of recycled water.

5. Associated Regulations and Standards

Document ID	Document Title
Licence	Hunter Water Operating Licence
Guidelines	Australian Guidelines for Water Recycling : Managing Health and Environmental Risks (Phase 1) 2006

Signed:

Darren Cleary
Managing Director

Approved By	Managing Director	Approved Date	29/Sep/2023
Maintained By	Group Manager Compliance and Management Systems	Next Scheduled Review Date	29/Sep/2027
TRIM File No.	2015-1469/16/3.003	<i>(Note: Minimum review period 4 years)</i>	
Version	4		