



RECYCLED WATER POLICY

Scope

All managers and employees involved in the supply of recycled water are responsible for understanding, implementing, maintaining and continuously improving the recycled water management system in line with this policy. This policy, the statement and its application relate to recycled water for non-drinking purposes.

Policy Statement

Hunter Water supports and promotes the responsible use of recycled water and the application of a management approach that consistently meets the Australian Guidelines for Water Recycling, as well as recycled water user and regulatory requirements.

Application of Policy

In partnership with our stakeholders Hunter Water will:

- Ensure that protection of the health of our people, our communities and environment is integrated into the management of recycled water.
- Consider holistic planning approaches for recycled water considering environmental sustainability, circular economy and community outcomes.
- Consider recycled water initiatives where environmentally, socially and economically beneficial.
- Assess recycling opportunities with consideration of external costs and benefits.
- Engage appropriate scientific expertise and adopt appropriate technologies in developing efficient recycled water schemes, sharing the learnings and innovation with those around us.
- Recognise the importance of open and transparent customer and community engagement in the decision-making processes.
- Ensure that the planning process is inclusive of the values, experiences and perspectives of recycled water customers, communities and other stakeholders, regulators and employees.
- Manage recycled water quality along with the supply and delivery chain, from source to the recycled water user.
- Use a risk-based approach in which potential threats to recycled water quality are identified and controlled.
- Consider recycled water as an option to improve potable water supply resilience and community liveability.
- Establish regular monitoring of control measures and recycled water quality including optimising data management systems to provide greater insights and efficient services.
- Establish effective reporting mechanisms to provide relevant and timely information, and promote confidence in our capabilities to manage recycled water systems.
- Develop appropriate contingency planning and incident-response capability.
- Maintain communication and partnerships with all relevant agencies involved in management of water resources, including waters that can be recycled.
- Continually improve our practices by assessing performance against corporate commitments and stakeholder expectations.

Hunter Water will implement and maintain recycled water management systems consistent with the Australian Guidelines on Water Recycling to effectively manage the risks to public and environmental health.



Associated Regulations and Standards

[Hunter Water Operating Licence](#)

[Australian Guidelines for Water Recycling: Managing Health and Environmental Risks \(Phase 1\) 2006](#)

Terms, acronyms and definitions

Term	Definition
Recycled Water	Treated wastewater that can be used in industrial processes, to irrigate agriculture, urban parks and landscapes, and in the home for flushing toilets, car washing and watering gardens. It is not used for drinking water or personal use.
Recycled Water Quality Management System	A Recycled Water Quality Management System consists of documents, procedures and other supporting information that outlines the suppliers systems for the safe supply of recycled water.

Signed:

Managing Director

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