



Trade Wastewater Policy

Scope

This Policy covers:

- All non-residential properties within Hunter Water's area of operations that discharge trade wastewater from a property's internal sewer connection to Hunter Water's sewerage system; and
- All tanker companies that discharge tankered wastewater to Hunter Water's Wastewater Treatment Works (WWTW).

Policy Statement

Hunter Water will provide a trade and tankered wastewater acceptance service to non-residential customers in accordance with Hunter Water's Operating Licence and Customer Contract. Tankered wastewater will only be accepted at Hunter Water's discretion.

Hunter Water will manage the discharge of trade and tankered wastewater into Hunter Water's wastewater system and WWTW to ensure that regulatory compliance with Hunter Water's Environment Protection Licence's is achieved and that Hunter Water's infrastructure, the environment and the health and safety of Hunter Water's employees and the public are protected.

Application of Policy

Hunter Water will determine the risk of the trade or tankered wastewater to the wastewater system before a Trade Wastewater or Tanker Agreement is issued. The Agreement will reflect the risk to Hunter Water's regulatory compliance and the potential health and safety impact on employees and the public.

Hunter Water will accept the discharge of trade or tankered wastewater to Hunter Water's wastewater system and WWTW if:

- The customer wishing to discharge has a current Trade Wastewater or Tanker Agreement issued by Hunter Water.
- The trade and tankered wastewater originates from within Hunter Water's area of operations unless otherwise approved in writing by Hunter Water.
- The wastewater system and the WWTW have the capacity to collect, transport and treat the trade or tankered wastewater.
- The type of trade and tankered wastewater being discharged is permissible by Hunter Water and does not have the potential to adversely impact Hunter Water's Environment Protection Licences or any other regulatory requirements.
- The trade or tankered wastewater does not impact on the quality of biosolids or treated effluent.
- The trade or tankered wastewater discharge complies with the limits imposed as part of the Trade Wastewater or Tanker Agreement.

Associated Regulations and Standards

Hunter Water Trade Wastewater Standards

Hunter Water Operating Licence

Hunter Water Customer Contract

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Australian Sewage Quality Management Guidelines

Associated Regulations and Standards

Hunter Water Act 1991

Billing Policy

Hunter Water Environmental Management Plan

Terms, acronyms and definitions

Term	Definition
Trade Wastewater Agreement	This is a legally binding document setting out the conditions that the applicant, owner or occupier as appropriate, must comply with before discharging any substance other than normal domestic wastewater to a sewer or stormwater channel operated by Hunter Water
Tanker Agreement	This is a legally binding document setting out the conditions that the applicant, owner or occupier as appropriate, must comply with before it may discharge any substance to a wastewater treatment works operated by Hunter Water
Applicant	A person applying for a trade wastewater agreement to discharge trade wastewater to Hunter Water's wastewater system or wastewater treatment works
Tankered Wastewater	Tankered wastewater is wastewater and substances contained within it delivered by road tanker to Hunter Water's WWTW. It does not include wastewater that can be discharged to our wastewater system in the normal way, or liquid wastes that are not of acceptable quality
Trade Wastewater	Trade wastewater is any wastewater and substances contained within it, arising from any industrial, commercial, business, trade or manufacturing activity. Trade wastewater is discharged from a property's internal sewer connected to Hunter Water's sewerage system or transported by tanker to a WWTW. It does not include domestic sewage that goes into the sewerage system from toilets, sinks and laundries
WWTW	Wastewater Treatment Works

Signed: _____

Managing Director

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