



# Making Waves

July to October 2022



## Water security for our region

**The NSW Government has officially released the Lower Hunter Water Security Plan.**

The plan will ensure our region has a resilient, secure and sustainable water supply now and for future generations.

It includes a range of supply and demand measures to ensure there is enough water to supply homes, businesses and industry in the region for the future and during drought.

**To view the plan visit [hunterwater.com.au/ourwaterfuture](http://hunterwater.com.au/ourwaterfuture)**



## Love Water Grant winners revealed

**We're proud to announce the 14 successful recipients of our 2022 Love Water Grants program.**

Following the strongest field of applications ever received, this year we're providing more than \$100,000 to support water conservation and efficiency initiatives, as well as projects with an education, environmental and sustainability focus.

Morpeth Men's Shed is one of our latest Love Water Grant recipients, and will use the funding to make water conscious improvements to its garden and veggie patch. It's great to see our community embracing smart water choices, and we can't wait to see the projects come to life!



**For more information visit [www.hunterwater.com.au/grants](http://www.hunterwater.com.au/grants)**

## We're here to support you

**Our customers are at the heart of all we do.**

We've recommenced our Outreach program to bring support to you. Our team can discuss individual account enquires and provide payment support options.

**Visit [hunterwater.com.au/assistance](http://hunterwater.com.au/assistance) for location, dates and times**



**Have you made the switch?**



# RESPECT The THRONE

Our pipes are having issues with your wipes, paper towels and tissues.



Help keep the pipes free. Only flush toilet paper, pee or poo!  
Wiping with ANYTHING else? BAG it and BIN it.

## How to clean your house and save water

When we think of cleaning the house, vivid thoughts of sloshed soapy water come up second only to the desire or dread to do it.

While we can't help with the dread, we have come up with a few ways to clean your whole house without using unnecessary water.

**Interested in some handy tips on how to save the water in your home? Visit [hunterwater.com.au/clean](http://hunterwater.com.au/clean)**



## Our commitment to the environment

### Water is fundamental to life.

The sustainable management of our precious water resources underpins the well-being of our community, the health of our cherished natural environment and the prosperity of our region.

We play an important role in protecting and sustaining our natural environment by ensuring we minimise any impacts when conducting our operations.

**For more information visit [www.hunterwater.com.au/sustainability](http://www.hunterwater.com.au/sustainability)**



## Need more time to pay your bill?



We understand that paying your water bill can be difficult sometimes. So we've made it easier for you to extend your bill due date in a few quick steps.

**Visit [hunterwater.com.au/extension](http://hunterwater.com.au/extension) or scan the QR code to apply now.**




**Did you know?**  
You can have all your questions answered via our website live chat!


**Live Chat**


Look out for the live chat icon

## Get in touch


We're here for you when you need us.


 1300 657 657 (8am – 5pm)  
1300 657 000 (Emergency 24/7)


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## Updated pricing

New prices for water, sewerage and stormwater services apply from

1 July 2022

**Visit [hunterwater.com.au/pricing](http://hunterwater.com.au/pricing)**



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