

Making Waves

July – October 2018

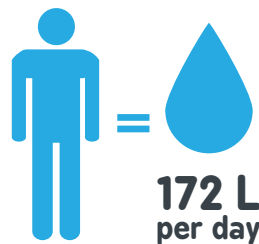
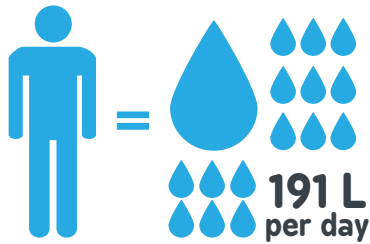


It belongs to all of us

We all love water, but we're using 10% more than we could be, especially inside the home.

We can all work together to preserve our water. It's the little things we do in our homes and gardens that can make a big difference.

DID YOU KNOW?



Here in the **Hunter**, we use an average of 191 litres per person, per day.

On average, good practice is using 10% less per person, per day.

See over to Challenge Yourself. Visit hunterwater.com.au/lovewater

Pension rebate

Eligible pensioners can receive a rebate of up to \$307 per year off the cost of water usage and service charges. This is up to \$102 each bill for eligible customers.

Pensioner concession card holders and Department of Veterans' Affairs Gold Card (TPI/TII, war widow/widower or EDA) holders who own and occupy their home or unit are eligible to apply.

If you are not currently receiving the pension rebate visit hunterwater.com.au/pensionrebates



Hunter Water also supports an annual undergraduate disability scholarship, with combined Social Science and Law student Joseph Popov named the 2018 recipient.

Updated pricing

New prices for water, sewerage and stormwater services apply from

1 July 2018.

Visit hunterwater.com.au/pricing for more details.

hunterwater.com.au





Be part of the conversation

Your Voice makes it easier than ever for you to help shape the Hunter's water future.

Join the conversation today at yourvoice.hunterwater.com.au

Find out more about recycled water use and securing our water future.

Live Chat

Web chat is now available on our website, so you can easily ask any questions you may have. Just look out for the Live Chat icon.

Pay your bill fast and hassle-free

Setting up direct debit payments on your account gives you the freedom to decide how to pay your bills the way you want to.

You can opt to pay your bill in full when due or in regular instalments.

Sign up now by visiting hunterwater.com.au/directdebit and complete our online application.

PAY THE FULL AMOUNT

Pay your bill on time, every time with no fuss.

PAY REGULAR INSTALMENTS

Choose the amount you want to pay weekly, fortnightly or monthly.

There are no fees for direct debit from a bank account.



Challenge Yourself

55 litres of water is used for an average shower.

Goal: 36 litres

That's 4 minutes which, for those who enjoy exercising their vocal chords in the shower, is the average length of a song on the radio.

Get in touch

We're here for you when you need us.

☎ 1300 657 657 (8am – 5pm)
1300 657 000 (Emergency 24/7)

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Update your details to win!

Be in the draw to win a \$500 credit on your next water bill.

Simply update your contact details at hunterwater.com.au/update

For T&Cs, please visit our website.