

Making Waves

November 2021-
February 2022



Smart Water Choices

With the weather warming up, saving water is more important than ever.

The recent drought showed us how we can all make smart water choices in our everyday lives to drive down our water use and help contribute to a more sustainable water future.

We know that little everyday habits make big changes, and we can all make a difference to help keep our water storages fuller for longer.

Let's continue to work together by making Smart Water Choices:

- Water before 10am or after 4pm
- Use a trigger nozzle
- Sweep hard surfaces

There are many other ways you can save water around the home.

To learn more visit: hunterwater.com.au/smartchoices

Taking shorter showers is one of the ways we can all make a difference.

4 minutes in the buff is quite enough!



Scan your phone here for our shorter water songs Spotify playlist.



Spot a leak on the street?

Hunter Water inspects our entire 5,000km water network for leaks and breaks every year. But we need your help.... By quickly reporting possible water leaks and breaks, you could help us reduce water loss.

Our easy online form allows you to report leaks by uploading a photo, providing us a snapshot in real time. Our technicians review every report, allowing us to arrange a prompt repair, and helping to save thousands of litres of water each year.

To report a water leak, visit: hunterwater.com.au/leaks



We're here to make paying your bills as easy as possible

Get rid of your paper bill, and have your bill emailed straight to your inbox.

Manage your account anywhere, any time. It's quick, convenient and better for the environment.

By registering, you will be able to:

- View and download your bills
- Pay online
- Update your contact details
- Elect how you would like to receive bills, letters and reminder notices

All you will need is a recent Hunter Water bill handy to register.

Visit: hunterwater.com.au/switch



Bringing the platypus back into our waterways

Improving the health of Quorrobolong and Congewai Creeks, near Cessnock, was important to local residents. Traditional thinking would have seen Hunter Water upgrade the Paxton wastewater treatment plant, which already uses the latest technology and releases treated water into the creeks. Instead we provided \$400,000 in grants to property owners, in a joint project with Hunter Local Land Services. Working together, we improved water quality by planting 13,000 trees, fenced land to limit stock access, and rehabilitated 16kms of creek bank. This improved water quality by reducing erosion and runoff, encouraging the return of platypus to these waterways.



Solar project powers ahead

We're investing more than \$15 million to install renewable energy systems at our sites across the Lower Hunter region.

The solar photovoltaic (PV) systems will generate electricity to power our facilities, reduce our impact on the environment and decrease our ongoing electricity costs.

Our Raymond Terrace Wastewater Treatment Works will become the latest Hunter Water facility to transform, with a 200 kilowatt system. We will deliver more than 2.3 megawatts of new solar capacity by mid-2022, which is taking us one step closer to a carbon neutral future.



Why I work in water: Dr Brendan Berghout



Brendan started working for the then Hunter District Water Board as a cadet civil engineer in 1987. He was straight out of high school and not entirely sure what the role entailed!

In his current role as Hunter Water's Senior Engineer Water Resources, Brendan focuses on managing the region's water security and drought planning. In a career spanning more

than three decades, it's safe to say Brendan's contribution has been significant. His research and expert guidance has helped form the 2021 draft Lower Hunter Water Security Plan.

For more information on careers in water, visit: hunterwater.com.au/careers

Jump in The Stream!

Subscribe today for all the latest news from Hunter Water.

The Stream is your go-to for all things water in the Lower Hunter. Get the latest news and updates from our region, plus find out all the best tips to make your home the most water savvy in the street!

Visit: hunterwater.com.au/thestream to sign up!



Did you know?

Live Chat

You can have all your questions answered via our website live chat!

Look out for the live chat icon

Get in touch

We're here for you when you need us.

☎ 1300 657 657 (8am – 5pm)
1300 657 000 (Emergency 24/7)

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