

# Making Waves

March - June 2020



## Did you know?

A running tap can waste up to 12 litres of water per minute!

You can save 7 buckets of water a week by turning off the tap when brushing your teeth.

Watering your garden for one minute less can save more than 7 buckets of water every fortnight!

You can connect your rainwater tank to your toilet and save 38 buckets of water a week.

You can place a bucket in the shower to collect water and use this on your lawn.

A dripping tap can waste up to 20 buckets of water a day! Keep your eye out for leaks.

## Keep updated on our dam levels

As a community, the amount of water we use has a significant impact on our dam levels.

View our latest and historical dam levels, and learn how the six-month rainfall forecast can impact on our water storages.

You can also learn about our community's water use and how we are saving our precious resource.

Visit [hunterwater.com.au/waterstorage](http://hunterwater.com.au/waterstorage)



## Spot a leak on the street?

Your quick reporting of a leak can help reduce water loss and wastage.

Our online form allows you to report water leaks, and upload photos to give us a snapshot in real time. Let's love our water together. Next time you spot a water leak, jump online.

To report a water leak visit [hunterwater.com.au/leaks](http://hunterwater.com.au/leaks)

## How much water do you use?

It's the little things we do in our home and garden that can make a big difference.

Our new and interactive water usage calculator estimates your annual water consumption based on your answers to questions about water use in and around the home.

Jump online and give it a go. We'll help you find ways to get water-savvy in no time!

Visit [hunterwater.com.au/calculator](http://hunterwater.com.au/calculator) to find out more.

### NEW WATER USAGE CALCULATOR

0.52328767



### Live Chat

Web chat is now available on our website, so you can easily ask any questions you may have. Just look out for the Live Chat icon.

## Working together to save bucket loads of water

The Save Your Buckets installation has sparked positive change from our community.

Often when we turn on the tap it's hard to visualise just how much water we're using. Our Save Your Buckets art installation was rolled out at a number of key community events to visually represent the amount of water we use in our homes and the impact small changes can make.

The difference between having a 4 minute shower compared to a 10 minute shower, means you'd save around 180 buckets of water each month.

Visit [hunterwater.com.au/savewater](http://hunterwater.com.au/savewater) to learn how to save bucket loads of water.



## We are here to help

We understand that finding the money to pay your bills can be difficult at times.

If you are a residential customer having difficulty paying your bill or are concerned about meeting a payment on time, we will help you identify solutions for payment.

Visit [hunterwater.com.au/assistance](http://hunterwater.com.au/assistance) or call us on 1300 657 657 to speak with our Account Assistance Team.



## Get in touch

We're here for you when you need us.

1300 657 657 (8am – 5pm)  
1300 657 000 (Emergency 24/7)

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**Head Office**  
36 Honeysuckle Drive, Newcastle  
8:30am-5pm

**Lake Macquarie**  
128 Main Road, Speers Point  
8.30am-4.30pm

**Maitland**  
285 High Street, Maitland  
8.30am-4.30pm

## Update your contact details

Have you moved recently?  
Have your contact details changed?  
You can update your contact details easily and online. Please visit [hunterwater.com.au/update](http://hunterwater.com.au/update)

[hunterwater.com.au](http://hunterwater.com.au)

