

How to connect to the Wye Sewer System



1

Obtain at least 3 quotes from licensed plumbers

Use your property plan to gain licensed plumbers' quotes to connect, and ask for the quote to be itemised. Itemising the quote means that each section of the plumbing works will be listed separately alongside the associated costs. Obtaining itemised quotes makes it easier to compare quotes from different plumbing companies. **To complete your application to connect to Hunter Water's sewerage network, you will need to nominate your engaged licensed plumber and provide their licence number.**



2

Apply to Hunter Water to connect

For ease of service and for efficient processing, you are encouraged to make an application to connect using our online form, via our website. Wye township residents will have their fees waived. It is recommended that you do not apply to connect until you have an approved quotation and engaged a licensed plumber, as service charges will be applied by Hunter Water as soon as your application is processed.



3

Submit paperwork and book an inspection with NSW Fair Trading

Your licensed plumber must submit a Sewer Service Diagram (SSD) to NSW Fair Trading to complete the connection work. A SSD shows the location of private wastewater service pipes on a property.

Your plumber must also book and attend an inspection. If your connection fails, you are unable to connect your property until the problem is corrected. In the case that an inspection does not take place, the SSD must be sent to NSW Fair Trading within seven business days of the works being completed.



4

Connect to the sewer system

If your property and the connection pass the NSW Fair Trading inspection, your licensed plumber will connect your property to the sewerage system. *Please note: Hunter Water and NSW Fair Trading will be conducting spot checks at random.*



5

Decommission your septic tank

Existing septic tanks must be decommissioned in accordance with NSW Health's guidelines. These are monitored by Council. You will need to book a final pump out and desludge of your septic tank. This usually occurs on the same day as your sewer connection. All existing septic systems need to be pumped out by a licensed waste removal contractor.