



CUSTOMER AND COMMUNITY ADVISORY GROUP (CCAG) MEETING AGENDA

Date:	Wednesday 7 December 2022
Time:	Meeting: 9.30am – 12noon
Location:	In Person: Hunter Water Board Room , 36 Honeysuckle Drive, Newcastle West Online: Via Teams [see calendar invite or email declan.clausen@hunterwater.com.au for details]

AGENDA TOPICS

Early login available with IT assistance	9.15-9.30 am
Meeting open:	9.30-9.45 am
<ol style="list-style-type: none"> 1. Welcome & Acknowledgement of Country 2. Membership and apologies 3. Disclosure and management of actual/perceived conflicts of interest regarding agenda items 4. Minutes: <ol style="list-style-type: none"> a. Adoption of September 2022 meeting minutes b. Adoption of November 2022 meeting notes (InSync pricing engagement session) 	
Operational update	9.45am-10.15am
5. Managing Director's report Darren Cleary, Managing Director <ol style="list-style-type: none"> a. Hunter Water operational update b. Water storage update c. Hunter Water Corporate Scorecard Update d. Update regarding the introduction of developer charges in Sydney and the Lower Hunter 	
Morning tea break	10.15-10.30am
Strategic presentations / Hunter Water focus areas	
6. Lower Hunter Water Security Plan implementation update – including Belmont Desalination Plant and Upper Hunter connection (Glennies Creek to Lostock Dams) Presenter: Colin Hancock, Group Manager Water Resilience, Hunter Water [Representatives from Water Infrastructure NSW have been invited to attend this session, as the lead agency for the Glennies-Lostock project] Purpose: In April 2022, the NSW Government released the Lower Hunter Water Security Plan. A copy of the Plan is available here . The purpose of this item is to provide CCAG Members with an update on the implementation of the Lower Hunter Water Security Plan, including works underway to progress the Belmont Desalination Plant and engagement with Water	10.30am-11am

<p>Infrastructure NSW on the proposed Upper Hunter connection with Glennies Creek and Lostock Dams.</p>	
<p>7. Update: Seaham Weir Pool Erosion Management Plan Presenter: Declan Clausen, Executive Officer Purpose: In October 2022, the Williams River Erosion Management Working Group (including representatives from Hunter Water, Transport for NSW, Hunter Local Land Services, and Dungog and Port Stephens Councils) released a draft Erosion Management Plan for the Seaham Weir Pool. A copy of the Plan is available here. This presentation is to provide members with an update on the Draft Plan, and the key themes from the public exhibition period.</p>	<p>11-11.15am</p>
<p>8. Regulatory update: What we've heard from listening posts and focus groups Presenter: David Derkenne, A/Executive Manager Strategy and Engagement, and Dr Clare Hogue, Senior Community Engagement Advisor Purpose: Hunter Water is currently preparing for its next pricing proposal to the Independent Pricing and Regulatory Tribunal. To support the development of the proposal, Hunter Water has been holding a series of listening posts and focus groups. A standalone focus group session was held with the CCAG in November 2022.</p> <p>The purpose of this item is to provide an update on the development of the pricing proposal, including to socialise outcomes from the recent listening posts and focus groups, and seek CCAG feedback on key themes.</p>	<p>11.15am-11.45am</p>
<p>Questions on Notice and General Business</p>	<p>11.45-12noon</p>
<p>Next meeting:</p> <p>Proposed 2023 meeting calendar:</p> <ul style="list-style-type: none"> • Tuesday 28 February 2023, 9.30am-12noon • Tuesday 30 May 2023, 9.30am-12noon [intention is to include a site tour] • Tuesday 15 August 2023, 9.30am-12noon • Tuesday 14 November 2023, 9.30am-12noon [intention is to include a site tour] 	<p>12noon</p>