



CUSTOMER AND COMMUNITY ADVISORY GROUP (CCAG) MEETING AGENDA

Date:	Tuesday 10 August 2021
Time:	Meeting: 9.30am – 11am
Location:	Due to the Public Health Orders the meeting is being conducted via Zoom . A Zoom tips and etiquette guide is available here .
Chairperson:	Councillor Paul Le Mottee

AGENDA TOPICS

Early login available with IT assistance	9.15-9.30 am
Meeting open: Operational Matters	9.30-9.45 am
<ol style="list-style-type: none"> 1. Acknowledgement of Country 2. Apologies <ol style="list-style-type: none"> a. Mr David Beins 3. Disclosure of interests (if any) 4. Membership matters: <ol style="list-style-type: none"> a. Extension of membership terms for Councillor members to December 2021 to coincide with extension of Council terms due to the delayed election b. Resignation of Ms Amy De Lore as CCAG Member. Ms De Lore is replaced by Mr Bob Hawes, CEO of Business Hunter c. Resignation of Ms Camilla Cowley as a CCAG Member. Ms Cowley is replaced by Mr Glenn Lyons. d. Resignation of Cr Melanie Dagg as CCAG Member. Cr Dagg is replaced by alternate representative Cr Mark Lyons. 5. Minutes: <ol style="list-style-type: none"> a. Adoption of March 2021 meeting minutes 	
Operational update	9.45am-10.50am
<ol style="list-style-type: none"> 6. Managing Director update Darren Cleary, Managing Director 7. Presentation on the draft Lower Hunter Water Security Plan Emma Berry, Executive Manager Strategy and Engagement David Derkenne, Program Director, Water Resilience The Lower Hunter Water Security Plan is available to download here: www.hunterwater.com.au/waterfuture 	
Questions on Notice and General Business Nil questions on notice submitted	10.50-11.00am
Next meeting	11am
Proposed for Wednesday 29 September 2021 (pending COVID restrictions).	

