



# MEETING MINUTES

Committee Name:	Customer and Community Advisory Group (CCAG)
Venue:	Online via Zoom
Date and Time:	Tuesday 10 August 2021 9.30-11am

## MEMBERS PRESENT

Cr Paul Le Mottee	Port Stephens Council ( <b>Chair</b> )
Cr Brian Adamthwaite	Lake Macquarie City Council
Ms Sue Johns	National Seniors Association
Ms Kerindy Clarke	
Ms Linda Bowden	Save the Williams River Coalition
Mayor John Connors	Dungog Shire Council
A/Prof Troy Gaston	University of Newcastle
Mr Leroy Wilkinson	
Ms Amanda Watson	Business Hunter

## APOLOGIES

Mr David Beins	
Mr Glenn Lyons	

## IN ATTENDANCE

Darren Cleary	Managing Director
Emma Berry	Executive Manager, Strategy and Engagement
David Derkenne	Program Director, Water Resilience
Declan Clausen	Executive Officer (CCAG Secretary)

## WELCOME

The Managing Director, opened the meeting at 9.40am, and acknowledged the traditional owners of the country across the Lower Hunter region.

Apologies were noted and received

Members noted that:

- The Term of Councillor CCAG members had been extended due to the local government elections being rescheduled to December 2021
- That Ms Amy De Lore, representative for Business Hunter, had resigned, and is replaced by Ms Amanda Watson.
- That Ms Camilla Cowley, representative for Local Land Services, had resigned, and is replaced by Mr Glenn Lyons.
- That Cr Melanie Dagg, representative for Cessnock City Council, had resigned, and is replaced by Alternate Representative Cr Mark Lyons.

## **AGENDA OVERVIEW AND CONFLICTS OF INTEREST**

No Conflicts of Interest were declared.

## **MINUTES OF PREVIOUS MEETING**

The March 2021 CCAG meeting minutes were adopted

## **MANAGING DIRECTOR'S REPORT**

Mr Darren Cleary presented the Managing Director's report to the CCAG, which included:

- An update on rainfall, and storages
- Love Water update
- COVID-19 operational impact
- Hunter Water Corporate Scorecard

## **LOWER HUNTER WATER SECURITY PLAN (LHWSP)**

**Ms Emma Berry, Executive Manager Strategy and Engagement**

**Mr David Derkenne, Program Manager Water Resilience**

The Minister for Water, Property and Housing, The Hon Melinda Pavey MP, released the draft Lower Hunter Water Security Plan on 9 August 2021 for community engagement.

Ms Berry and Mr Derkenne provided a detailed presentation on the draft Plan.

The draft Plan was exhibited from 9 August to 26 September 2021, and CCAG members were encouraged to make submissions on the Plan.

The draft Plan is available on Hunter Water's website here:

[www.hunterwater.com.au/waterfuture](http://www.hunterwater.com.au/waterfuture)

A detailed 'what we heard' report was produced summarising community insights. The report is available here: [https://www.industry.nsw.gov.au/\\_data/assets/pdf\\_file/0011/487514/what-we-heard.pdf](https://www.industry.nsw.gov.au/_data/assets/pdf_file/0011/487514/what-we-heard.pdf)

## **MEETING CLOSE**

Meeting closed 11am

## **APPROVAL OF MINUTES**

Draft minutes to be considered by CCAG at meeting on 30 March 2022.