



What is Trolley Tracker?

Trolley Tracker™ is an information service providing a free call 1800 number, website and phone app for members of the community and Councils to report wayward trolleys. Each report is sent to the relevant trolley collector. All reports are eligible for the monthly draw of five \$1,000 prizes.

Which stores use Trolley Tracker™?

Across Australia **Trolley Tracker™** supports retailers Woolworths, Big W, Dan Murphy's, Thomas Dux and selected IGA stores.

How can I report a trolley?

1. Via our **website** www.trolleytracker.com.au – follow the simple prompts in 'report a trolley'.
2. By free call **1800 641 497** - 7 days a week 365 days a year 8 am – 6 pm NSW time.
3. **Using our Phone App** - Download the **Trolley Tracker™** app from the App Store



or, for Android devices, from Google Play.



- Once installed on your mobile open the **Trolley Tracker™** app and click "Report a lost trolley".
- You can report a trolley anonymously, or click "Sure do!" to enter your contact details to go in the monthly prize draw (your app will remember your details each time you report a trolley)
- Enter the trolley location information making sure all fields are completed.
- You can pinpoint the location on the map or enter the full address in the text bar and click "Submit".
- If you wish, take a screen shot of your reference number for future reference.

What information does Trolley Tracker™ need ?

You will need to tell us

- The state
- The retailer the trolley belongs to
- The suburb and exact location of the trolley
- Number of trolleys
- Your name and number if you wish to go in the monthly prize draw.

