



RECYCLED WATER

Using recycled water for gardening, flushing toilets and washing cars saves our valuable drinking water

Approximately 1,100 homes in Chisholm, Gillieston Heights and Thornton North are connected to the recycled water network. More than 115,000 customers now use recycled water in Australia.

Recycled water is treated to a high standard and must comply with the Australian Guidelines for Water Recycling and the requirements of NSW Health.

WHERE DOES RECYCLED WATER COME FROM?

Recycled water is water that has been previously used in homes and businesses.

The treatment plant at Farley provides recycled water to Gillieston Heights. The treatment plant at Morpeth provides recycled water to Chisholm and Thornton North.

RECYCLED WATER CAN BE USED FOR

- Toilet flushing
- Washing cars, paths and external walls
- Watering lawns and gardens, including fruit trees and vegetable gardens
- Washing laundry in a washing machine

RECYCLED WATER MUST NOT BE USED FOR

- Drinking
- Cooking and other kitchen purposes
- Bathing, showers, hand basins and bidets
- Cleaning inside the home
- Filling swimming pools
- Water play such as children playing under sprinklers, 'slip n slides' and other toys
- In evaporative cooling air conditioners



WHY ARE PLUMBING FITTINGS PURPLE?

Your recycled water meter, pipes, taps and other fittings are purple so they are easily identified.

LOOKING AFTER YOUR SYSTEM

Removable tap handles are provided to help ensure the recycled water is not accidentally used instead of drinking water, for example when filling swimming pools or for children to play under sprinklers. Remove the tap handles when the taps are not being used.

'Vacuum-breakers' are installed on your taps. These stop water from one water supply 'back-syphoning' into the other on your property. It is important you don't remove vacuum-breakers.

ALWAYS USE A LICENSED PLUMBER

You should only use a licensed plumber for your drinking water and recycled water systems. This is to ensure that no 'cross connections' between the drinking water and recycled water plumbing pipes accidentally occur (for example connecting a tap to the wrong water pipe). A licensed plumber will also ensure all fittings and labels are in place, and fittings are correctly colour-coded purple.

WATER RESTRICTIONS

Recycled water is not subject to water restrictions, however, we ask you to use it wisely, for example, not watering outside during hot days when more water will be lost to evaporation.

FOR MORE INFORMATION

If you have any questions about your recycled water system please call us:

1300 657 657 (24/7)

RESIDENTIAL RECYCLED WATER

How homes are connected to the drinking water and recycled water network



Recycled water tap



Drinking water tap fitted with a vacuum breaker

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