



## Payment Assistance

We understand that finding the money to pay your water bills can be difficult at times.

We offer a range of assistance that can help you manage an amount you can afford. Having a conversation with our team is the first step in taking back control of your water bill.

We are aware everyone's situation can change according to circumstances, which can lead to financial challenges.

If you are a residential owner living in your property or a private tenant who pays for water usage contact us and we will review your account and work with you to provide affordable options to help.

There are also many other support services in our region that can assist you, a list of these services can be found on the other side of this flyer.

### We're here to help

We encourage you to contact us so we can help. You can speak to one of our team members directly by calling (02) 49 799 835.



[hunterwater.com.au](http://hunterwater.com.au)



<b>Community Agencies:</b>	
Barkuma Neighbourhood Centre Kurri Kurri	49 371 094
Belmont Neighbourhood Centre Belmont North	49 470 031
Carries Place Family & Domestic Violence	49 342 585
Dungog Shire Community Centre	49 921 133
East Lakes Family Support	49 439 255
Jenny's Place Family & Domestic Violence	49 296 289
Kurri Kurri Community Centre	49 374 555
Maitland Neighbourhood Centre Rutherford	49 320 950
Northern Settlement Services Hamilton	49 693 399
Raymond Terrace Neighbourhood Centre	49 871 331
Samaritans	49 221 500
St Vincent De Paul (call to arrange a home visit)	49 616 885
Salvation Army over the phone assistance	1300 371 288
SugarValley Neighbourhood Centre Wallsend	49 531 667
Swansea Community Centre	49 711 229
Tomaree Neighbourhood Centre	49 820 670
Wesley Mission Newcastle West	49 846 220
West Lakes Community Centre Toronto	49 153 683
<b>Free financial counselling services:</b>	
Financial Counselling Hunter Valley Project	49 338 999
Financial Counselling Samaritans Foundation	49 221 509
Cancer Council Financial assistance	13 11 20
National Debt Helpline	1800 007 007
CAP (Christians against poverty)	49 140 597
Lifeline free 24 Hour ph counselling	13 11 14
NILS (no interest loan scheme)	1800 509 994