

# Virtual Bring Your Bills Day & Community Expo

Newcastle & surrounding areas



**Wednesday 8 July 2020**

**9am-3pm**

**Book by 7 July 2020  
to secure your spot**

Do you have questions about your energy and water bills, or need assistance from community, legal or financial services? Then, join us in July for our next event, organised by Hunter Water and the Energy and Water Ombudsman NSW to offer residents and small business customers opportunities to resolve outstanding problems and manage a range of issues.

We can offer you assistance and advice including emergency vouchers, rebates and help with outstanding fines, rental and tenancy issues, telephone and internet, banking, super and insurance and legal issues. In addition you can start a Will and hear about power of attorneys and guardianship.

## How do you get this help?

**Phone 02 4081 5701  
to book an appointment.**

With one phone call you can  
book into a number of services  
offering help on the day.

## Book an appointment with one or more of these agencies

### Community services

Salvation Army  
St Vincent de Paul  
Compass Housing  
Hunter Tenants Advice and  
Advocacy Service  
Newcastle City Council

### Energy and water providers

Hunter Water  
Alinta Energy  
EnergyAustralia  
Origin Energy  
Red Energy

### Ombudsman services

Energy & Water Ombudsman NSW  
Telecommunications Industry  
Ombudsman

### Legal and financial

Financial Counselling Hunter  
Valley Project Inc.  
Revenue NSW for fine  
management  
Legal Aid NSW  
NSW Trustee & Guardian  
Australian Financial Complaints  
Authority

**You can contact EWON to make  
an energy or water complaint.**

☎ 1800 246 545 ➡ ewon.com.au  
@ complaints@ewon.com.au

✉ Reply Paid 86550, Sydney South NSW 1234  
Level 11, 133 Castlereagh Street, Sydney

To speak to EWON using an interpreter, contact the Translating and Interpreting Service (TIS) on 131 450. People who are deaf, hearing impaired or who have a speech impediment can contact EWON through the National Relay Service on 133 677.