

It takes more than a turn of the tap to supply your water

It belongs to
all of us

We all love our water,
but we're using 10% more than
the national average,
especially inside the home.

We can all do our bit to
love water.

1: Water Collection

It takes a network of dams and sandbeds to deliver our water supplies.

3: Pumping Station

118 pumping stations pump water up to our reservoirs and over some of the high points across our service territory.

5: Stored in Reservoirs

Hunter Water uses **86 reservoirs** to store water before it is transported to your home.

7: Your Property

The average local household uses **185,000 litres** of water per year.

2: Treatment

Hunter Water uses advanced water treatment methods at six plants to remove impurities and supply fresh, safe and secure water.

4: Transportation

It takes 4,997km of pipes to transport more than **68 billion** litres of water every year.

6: Water Meter

Your water meter measures usage. It is usually located just inside the property boundary.

8: You

Each person in the Hunter uses 191 litres per day, on average.

YOUR WATER SERVICE



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It takes more than a flush to wash your wastewater away

Be kind,
rewindcycle

1: Your Property

Think about what happens after you flush the toilet, rinse the dishes, finish your shower or the laundry is done.

3: Blockages

Wastewater system blockages are usually caused by tree roots growing into pipes and wipes being flushed down toilets. On average our work crews clear around 70 blockages every week.

5: Wastewater Treatment Works

Hunter Water has 19 wastewater treatment works which process wastewater flushed down toilets and washed down sinks, to ensure our waterways stay clean.

7: Recycled Water Plant

Using advanced technology, some treated wastewater is treated again to an even higher standard for use in agriculture and industry, saving billions of litres of precious drinking water.

Your wastewater could benefit our community, the environment, and the region's economy.

Hunter Water is taking the initiative in investigating different options for the use of biosolids & recycled water that will benefit the whole of the Lower Hunter region.

2: Pipes

It takes almost 5,000km of pipes to transport wastewater.

4: Pumping Station

Hunter Water has more than 400 pumping stations, which transport wastewater to our treatment works.

6: Treated Wastewater Release

Once treated and cleaned, wastewater is released back into the water cycle through rivers or the ocean. Our beaches and rivers consistently score highly for cleanliness thanks to our wastewater treatment process.



YOUR WASTEWATER SERVICE