



Media Statement Hunter Water

12 July 2018

Water main break at Johnstone Street, Cardiff

Hunter Water is working closely with the residents of 16 properties at Cardiff, who have been impacted by a burst water main on Johnstone Street.

Hunter Water was notified by a resident at 0428 this morning and a crew attended site at 0500, managing to isolate the break to the 500mm water main in an hour. Our crews are now working to repair the main.

Water supply was restored to nearby residents by 0600.

Our Customer Care team is providing assistance to the affected residents including residents of a retirement village. We were advised that an ambulance attended the retirement village and provided assistance to a resident.

We will continue to support affected residents and are working hard to restore normality for them as quickly as possible.

Hunter Water sincerely apologises to those customers affected, and to those affected by traffic disruption at Main Road Cardiff (Southbound) this morning. We have been advised that the traffic lanes have now reopened, however at a reduced speed due to mud on the road. Hunter Water will undertake additional works tonight to remove the mud.

We continue to investigate the cause.

Lauren Eyles | 0455 115 091 | lauren.eyles@hunterwater.com.au