



A GUIDELINE FOR LICENCED PLUMBERS TO CONNECT A PRE-LAID WATER SERVICE

1 WHAT IS A PRE-LAID WATER SERVICE?

A pre-laid water service is a service installed by the developer at the time the water main is laid. The service is laid from the water main to inside the property boundary.

2 HOW DO I ARRANGE CONNECTION TO A PRE-LAID WATER SERVICE?

Attend a Hunter Water Customer Centre to pay the appropriate water application fee and obtain a water meter and location details of the pre-laid water service. Check with the property owner to make sure that they have not already undertaken this process.

3 HOW DO I LOCATE AND CONNECT TO THE PRE-LAID WATER SERVICE?

The plan will show the location of the pre-laid water service from the water main to the property. Attend the property and use the plan as a reference, excavate the area where the property service is shown.

This will expose the path tap connected to a copper upright that forms part of the meter stand. This is buried about 500mm deep and bedded in sand. Prior to standing the copper meter stand upright, the contractor should determine if the connection of the copper to the polyethylene water service is by a threaded coupling or a pressure grip ring coupling.

For threaded couplings, the contractor should loosen the coupling, stand the meter frame vertical and then re-tighten the coupling. The pressure grip ring coupling allows rotation to occur under the pressure.

4 WHAT IS A PRE-LAID WATER SERVICE?

At final inspection and take over by Hunter Water of the developer works in the new subdivision, all water services are pressure tested for leaks and the location of the meter taps are verified. It at any time of making the connection, the contractor identifies a defect on the property service, for example, if the property service has been damaged by a third party, contact Hunter Water immediately so that Hunter Water can determine who is responsible for causing the damage.

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