

# Tips for Hospitality

## Why Save Water in Hospitality?

Experience in the hospitality sector is showing that conserving water will not only save money, it will also provide an important marketing edge in a very competitive industry.

Australia has carefully nurtured its image as being a clean green tourist destination for locals and overseas visitors. Protecting our valuable water resources is an important part of maintaining that competitive advantage. By saving water in the hospitality industry you can:

Save water and protect our environment

- In 1993, the Australian Institute of Hotel Engineers (AIHE) estimated that a typical 300 room hotel uses 225,000 litres each day or 750 litres per room.
- This means a typical 300 room hotel is using around 1.3 Olympic swimming pools full of water each day or 483 Olympic pools each year.
- A commercial sink uses about 40 litres to fill, while a water efficient dishwasher may use as little as 15 litres (Best Practice Ecotourism, A guide to Energy and Waste Minimisation 1995)

Enhance relationships with staff, customers and the local community:

- Enhance your organisation's reputation as an attractive environmentally responsible employer
- Improve employee pride and motivation by demonstrating a commitment to providing a sustainable service
- Enhance the image of your hotel as a responsible member of the community and gain valuable support and recommendations
- Attract visitors who are increasingly aware of the scarcity of water in Australia and in other countries
- Save on energy bills by reducing hot water usage
- Provide the media with a good news story for promotion in local media
- Provide the media with a good news story for promotion in local and not so local media

## Tips for reducing hotel water use

### Guest rooms

- Ensure you use water efficient showers
- Offer guests the opportunity to request clean sheets and towels as needed, rather than automatically providing new ones daily. Many hotel guests expect this as part of a hotel's procedures.
- Install dual flush toilets

### Public amenities

- install sensor operated urinals

- Install dual flush toilets

### **Kitchens**

- Use trigger gun nozzles
- Install flow regulators to limit wastage
- Install water efficient taps

### **Cooling tower**

- Check top up valves
- Conduct regular maintenance
- Increase cycles of concentration

### **Laundry**

- Reuse rinse water
- Use AAA-rated washing machines
- Reuse rinse water
- Recycle cooling water

### **Outdoor areas**

- Install automatic watering systems
- Use rain sensors
- Install underground watering systems
- Use mulch
- Plant native Australian plants
- Install a rainwater tank

### **Swimming pools**

- Undertake proper maintenance
- Optimise and recycle backwash
- use temperature regulation
- Use a swimming pool cover.